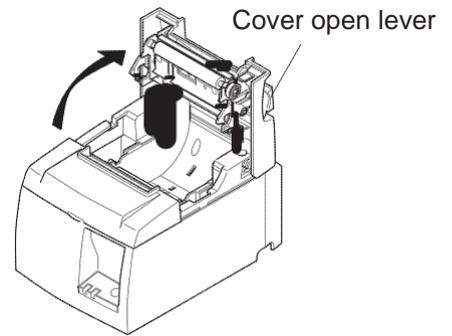


# Loading the Paper Roll

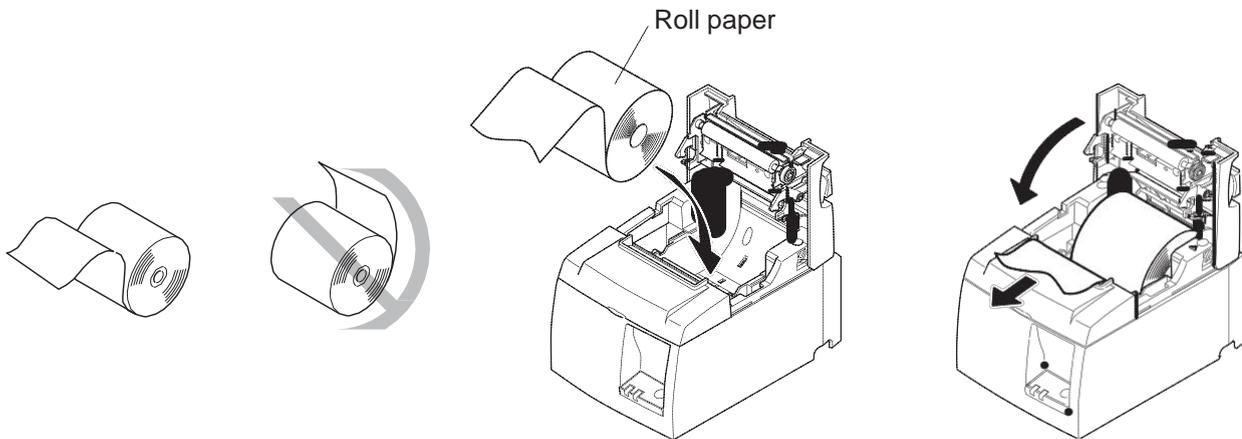
Be sure to use the blue roll license paper that has a white FWC logo.

- 1) Push the cover open lever, and open the printer cover.
- 2) While observing the direction of the roll, set the paper roll into the hollow, and pull on the leading edge of the paper toward you.



## ⚠ CAUTION

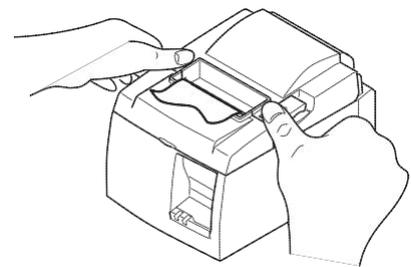
*Do not pull out the end of the paper diagonally, as it will cause the paper to become jammed or skewed.*



- 3) Push down both sides of the printer cover to close.

**Note:** Make sure that the printer cover is securely closed.

- 4) If the printer cover is closed after turning on the power, the cutter operates automatically and the front end of the paper is cut.



PLEASE CALL THE HELPDESK AT (855)779-5907 WITH ANY QUESTIONS.

# Periodical Cleaning

Printed characters may become partially unclear due to accumulated paper dust and dirt. To prevent such a problem, paper dust collected in the paper holder and paper transport section and on the surface of the thermal head must be removed periodically.

Such cleaning is recommended to be carried out once six month or one million lines.

## 1. Cleaning the Thermal Head

To remove the dark paper dust that has accumulated on the thermal head surface, wipe it clean with cotton swab (or soft cloth) dipped in alcohol (ethanol, methanol, or isopropyl alcohol).

**Note 1:** The thermal head is easily damaged, so clean it with a soft cloth, taking care not to scratch it.

**Note 2:** Do not attempt to clean the thermal head immediately after printing, when the thermal head is hot.

**Note 3:** Beware of the risk of damaging the thermal head as a result of static electricity that may be created during cleaning.

**Note 4:** Turn the power ON only after the alcohol has dried completely.

## 2. Cleaning the Rubber Roller

Use a dry, soft cloth to wipe off the dust that may have accumulated on the rubber roller. Rotate the platen to clean the entire surface.

## 3. Cleaning the Paper Holder and the Surrounding Area

Clean the paper holder of debris, dust, paper particles, glue, etc. that may have accumulated.

